

To be enclosed in the parcel!

**Send to:**

Linum AB  
c/o Storex AB  
Sörredsvägen 105  
SE-41729 Göteborg  
Sweden

**From:**

Name:.....  
Address:.....  
Tel. no:.....  
E-mail:.....  
Order no:.....

**ORDER REVIEW**

Please specify the number of items returned of each product

**ARTICLE NUMBER**

**NO. OF RETURNED ITEMS**

**RETURN REASON \***

| ARTICLE NUMBER | NO. OF RETURNED ITEMS    | RETURN REASON *          |
|----------------|--------------------------|--------------------------|
| • .....        | <input type="checkbox"/> | <input type="checkbox"/> |
| • .....        | <input type="checkbox"/> | <input type="checkbox"/> |
| • .....        | <input type="checkbox"/> | <input type="checkbox"/> |
| • .....        | <input type="checkbox"/> | <input type="checkbox"/> |
| • .....        | <input type="checkbox"/> | <input type="checkbox"/> |
| • .....        | <input type="checkbox"/> | <input type="checkbox"/> |
| • .....        | <input type="checkbox"/> | <input type="checkbox"/> |
| • .....        | <input type="checkbox"/> | <input type="checkbox"/> |
| • .....        | <input type="checkbox"/> | <input type="checkbox"/> |
| • .....        | <input type="checkbox"/> | <input type="checkbox"/> |
| • .....        | <input type="checkbox"/> | <input type="checkbox"/> |
| • .....        | <input type="checkbox"/> | <input type="checkbox"/> |

If necessary, please continue on back side.

**\* = RETURN REASON:**

- 1. Changed my mind / 2. Defective product / 3. Wrong delivery
- 4. The quality is not according to my expectation / 5. The colour is not according to my expectation

**RETURNS:**

We want you to be happy with our products and that's why we give you **30 days** to return your order if you are not satisfied. Shipping costs are not refunded. Before opening the packaging, please check that the colour, size and style of the product match what you ordered. If the product(s) doesn't match, see below for **Claims procedure**.

- Place the product(s) in the original shipping box/bag, or any other solid carton box or plastic bag.
- Fill in this **Return Form** and place it in the package.
- Close the box/bag and tape it securely.
- Place the return address on the box/bag over the prior delivery information.
- Return at your nearest drop-off point.

**EXCHANGES:**

The easiest way to exchange a product is to place a new order in the web shop and then return the product you want to exchange as instructed above. Shipping costs are not refunded.

**CLAIMS PROCEDURE:**

Notify us immediately by e-mail at: [customerservice@linumdesign.com](mailto:customerservice@linumdesign.com)

Please describe what you feel is wrong with the product and quote your order reference number. If Linum considers the product to be defective, you will receive a full refund including shipping costs.

**Note: Do not return a product without first contacting our customer service. Failure to do so may mean we are unable to refund shipping costs.**

**REFUNDS:**

Your refund will normally be made about two weeks after we have received the product. It may occasionally take up to 30 days, which is the maximum period under Swedish law.

**RETURN SHIPPING COSTS:**

Sweden: **49 SEK** / Norway: **150 NOK** / Denmark: **49 DKK** / Switzerland: **15 EUR** / UK: **5 GBP** / US: **20 USD** / Rest of Europe: **5 EUR**