

To be enclosed in the parcel!

Send to:
Linum AB
c/o Storex AB
Sörredsvägen 105
SE-41729 Göteborg
Sweden

From:
Name:.....
Address:.....
Tel. no:.....
E-mail:.....
Order no:.....

ORDER REVIEW

Please specify the number of items returned of each product

ARTICLE NUMBER

NO. OF RETURNED ITEMS

RETURN REASON *

•	<input type="checkbox"/>	<input type="checkbox"/>
•	<input type="checkbox"/>	<input type="checkbox"/>
•	<input type="checkbox"/>	<input type="checkbox"/>
•	<input type="checkbox"/>	<input type="checkbox"/>
•	<input type="checkbox"/>	<input type="checkbox"/>
•	<input type="checkbox"/>	<input type="checkbox"/>
•	<input type="checkbox"/>	<input type="checkbox"/>
•	<input type="checkbox"/>	<input type="checkbox"/>
•	<input type="checkbox"/>	<input type="checkbox"/>
•	<input type="checkbox"/>	<input type="checkbox"/>
•	<input type="checkbox"/>	<input type="checkbox"/>

If necessary, please continue on back side.

* = RETURN REASON:
1. Changed my mind / 2. Defective product / 3. Wrong delivery
4. The quality is not according to my expectation / 5. The colour is not according to my expectation

RETURNS:
We want you to be happy with our products and that's why we give you **30 days** to return your order if you are not satisfied. Shipping costs are not refunded. Before opening the packaging, please check that the colour, size and style of the product match what you ordered. If the product(s) doesn't match, see below for **Claims procedure**.

- Place the product(s) in the original shipping box/bag, or any other solid carton box or plastic bag.
- Fill in this **Return Form** and place it in the package.
- Close the box/bag and tape it securely.
- Place the return address on the box/bag over the prior delivery information.
- Return at your nearest drop-off point.

EXCHANGES:
The easiest way to exchange a product is to place a new order in the web shop and then return the product you want to exchange as instructed above. Shipping costs are not refunded.

CLAIMS PROCEDURE:
Notify us immediately by e-mail at: customerservice@linumdesign.com

Please describe what you feel is wrong with the product and quote your order reference number. If Linum considers the product to be defective, you will receive a full refund including shipping costs.
Note: Do not return a product without first contacting our customer service. Failure to do so may mean we are unable to refund shipping costs.

REFUNDS:
Your refund will normally be made about two weeks after we have received the product. It may occasionally take up to 30 days, which is the maximum period under Swedish law.

RETURN SHIPPING COSTS:
Sweden: **59 SEK** and free shipping on orders over 1500 SEK / Norway: **150 NOK** and free shipping on orders over 1500 NOK / Denmark: **59 DKK** and free shipping on orders over 1500 DKK / Switzerland: **15 EUR** and free shipping on orders over 150 EUR / UK: **5 GBP** and free shipping on orders over 150 GBP / US: **20 USD** and free shipping on orders over 200 USD / Rest of Europe: **6 EUR** and free shipping on orders over 150 EUR.